

Privacy Policy of Eduvelopment.com

Dated 1 June 2021

EDUvelopment PTY Ltd, of Crestway Office Park, 20 Hotel Street, Persequor Park, Pretoria, the responsible party and data controller) collect and manage user data according to the following Privacy Policy for living, identifiable persons and any other legal entity such as companies as required by law.

We respect your privacy, your personal information, and your personal data and, for this reason, we take all reasonable measures in accordance with this privacy policy to protect your personal information and personal data and to keep it confidential.

YOU AGREE THAT THIS PRIVACY POLICY AND OUR TERMS OF USE GOVERN YOUR USE OF OUR WEBSITE. ALL DISPUTES OVER PRIVACY AND YOUR DATA SHALL BE GOVERNED AS SET OUT IN THIS PRIVACY POLICY AND IN OUR TERMS OF USE.

The legal basis for us collecting your information is to register you as user on our platform and to keep you and other parties for whom you give permission to, updated and informed and to enable the product to benefit you in the best way possible. This enables us to perform as required by our contract with you.

Please note that in certain circumstances, where you do not provide us with the necessary and accurate personal information, we might not be able to provide the products and services we are contractually bound to deliver to you.

In general terms, we meet the standards as defined in the GDPR policy and the South African law on Promotion of Access to Information Act 2 of 2000 (PAIA).

These standards are:

- Lawfulness, fairness, and transparency: we obey the law and only process personal data in a way that people would reasonably expect, and we will always be open about our data protection practices.
- Purpose limitation: We normally only process personal data for the specific reason we collected it and nothing else.
- Data minimization: We do not process any more data than what we need.
- Accuracy: We endeavour to assure that any personal data we hold is adequate and accurate.
- Storage limitation: We do not store personal data for longer than we need to.
- Integrity and confidentiality: We always process personal data securely.

Data Collected

We collect information you provide directly to us. For example, we collect information when you create an account, subscribe, participate in any interactive features of our services, fill out a form, request customer support or otherwise communicate with us.

We collect the following information, and not all of it necessarily, but only as needed.

- Name and Surname
- Gender
- Email address

- Phone numbers
- Age/date of birth
- Name of school you attend
- And other data you provide to us or create on our website.

We collect anonymous data from every website visitor to monitor traffic and fix bugs, like web requests, the data sent in response to such requests, the Internet Protocol address, the browser type, the browser language, and a timestamp for the request.

We may send cookies to your computer. Cookies are small data files stored on your hard drive or in your device memory that helps us to improve our services and your experience, see which areas and features of our services are popular and count visits.

We may also collect information using "tracking pixels" that may be used in our services or emails and to track count visits or understand usage and campaign effectiveness.

We do not collect any information relating to financial information such as credit card detail etc. and we use external payment facilitators for whom we do not accept any data breach responsibility. You will enter a separate Privacy Policy with the payment gateway suppliers.

Any information you send to us in interacting with the website domain will be stored and protected in line with our agreement with you.

Data use

We only use your personal information to provide services to you on EDUvelopment website or to communicate with you about the Website or the extended services of the group of companies, such as information about travel and other products, surveys etc.

We employ industry standard techniques to protect against unauthorized access of data about you that we store, including personal information.

We do not share personal information you have provided to us without your consent, unless:

- Doing so is appropriate to carry out your own request and/or is needed for your participation in the product and needed by us to that we are obliged to under our contract with you
- We believe it is needed to enforce our legal agreements or that is legally required
- We believe it is needed to detect, prevent, or address fraud, security or technical issues

Sharing of Data

We do not share your personal information with third parties without your consent, which is given implicitly by paying for and using our services and which is needed for the full experience of the product of EDUvelopment.

We might send metadata without any personal information about you, to external services to help us improve the Website and service.

We use third parties to provide analytics services. These third parties may use cookies, web beacons and other technologies to collect information about your use of the services and other websites,

including your IP address, web browser, pages viewed, time spent on pages, links clicked and conversion information.

We do not currently but might use social buttons provided by services like Twitter, Google+, LinkedIn and Facebook. Your use of these third-party services is entirely optional. We are not responsible for the privacy policies and/or practices of these third-party services, and you are responsible for reading and understanding those third-party services' privacy policies.

We sometimes use providers of email management and distribution tools for example for distribution of information, newsletters and other communication and will share your information to them within the terms of this privacy policy.

Some of the products you partake in on the EDUvelopment platform make use of licensed partners and suppliers and where necessary, we will share your information with them to enable them to deliver the parts of the service that they supply in terms of our contract with you.

Opt-Out, Communication Preferences

If you wish to modify your communication preferences and/or opt-out from specific communications at any time, please inform us of such by email to support@eduveloment.com

Security

We take reasonable steps to protect personally identifiable information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. No Internet transmission is ever completely secure or error-free. For instance, email may not be secure.

About Children

The Website is intended for children over the age of 11. We do not knowingly collect personally identifiable information via the Website from visitors of 11 years old or younger. Children under the legal age of transacting is contracted with us through their parents/guardians and as such the responsibility we carry is transferred to such persons.

Retention of personal data

Your personal data will not be stored for longer than what is necessary for us to meet our obligations to you.

International transfer of personal data

Some of our service suppliers are or might be based in a country other than the one you reside in or where the data was originally collected, and we might share your data with such suppliers. By entering into a contract with EDUvelopment, you give us permission to do this.

Your legal rights and choices in connection with your data

The GDPR grants you eight rights over your personal data. Subject to certain conditions, we are required to facilitate these rights when requested to do so.

These rights are:

- The right to be informed

- The right of access
- The right to rectification
- The right to erasure (known as "the right to be forgotten")
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision-making

If you wish to exercise any of these rights, please email us at support@eduvelopment.com.

Changes to the Privacy Policy

We may amend this Privacy Policy from time to time as needed.

If we make major changes in the way we collect or use information, we will notify you by posting an announcement on the Website or sending you an email.

Thank you and may your journey with us be a fulfilling and enriching experience.